

At Livable, we understand that everyone's needs are different. As a registered provider of the Australian Governments Support at Home program, our services are designed to support your independence, wellbeing, and lifestyle.

This price list outlines the minimum costs of our services and the average (common price) in the last 60 days. Your dedicated Care Partner will work alongside you to make the most of your budget and ensure you continue to receive the care that suits your needs.

Everyday Living

Everyday living support helps you keep your home safe and comfortable, so you can remain independent and continue living in the place you love.

SERVICE	Monday - Friday			Saturday	Sunday	Public Holiday	Common Price
	6am to 8pm	8pm to Midnight	Midnight to 6am				
Domestic Assistance[^] per hour	\$109 ⁰⁰	\$122 ⁶³	\$125 ³⁵	\$163 ⁵⁰	\$218 ⁰⁰	\$299 ⁷⁵	\$106 ⁴⁶
Home Maintenance[^] per hour	\$120 ⁰⁰	\$135 ⁰⁰	\$138 ⁰⁰	\$180 ⁰⁰	\$240 ⁰⁰	\$330 ⁰⁰	\$116 ⁶⁵
Meal Preparation per hour	\$110 ⁰⁰	\$123 ⁷⁵	\$126 ⁵⁰	\$165 ⁰⁰	\$220 ⁰⁰	\$302 ⁵⁰	\$110 ⁰⁰
Meal Delivery[^] per meal	Individually quoted						\$91 ⁷⁹

Independence

Support to help you manage everyday activities and any changes in your skills, so you can continue to live as independently as possible.

SERVICE	Monday - Friday			Saturday	Sunday	Public Holiday	Common Price
	6am to 8pm	8pm to Midnight	Midnight to 6am				
Personal Care per hour	\$115 ⁰⁰	\$129 ³⁸	\$132 ²⁵	\$172 ⁵⁰	\$230 ⁰⁰	\$316 ²⁵	\$143 ⁸⁰
Social Support Individual per hour	\$110 ⁰⁰	\$123 ⁷⁵	\$126 ⁵⁰	\$165 ⁰⁰	\$220 ⁰⁰	\$302 ⁵⁰	\$117 ⁸¹
Respite Care per hour	\$112 ⁰⁰	\$126 ⁰⁰	\$128 ⁸⁰	\$168 ⁰⁰	\$224 ⁰⁰	\$308 ⁰⁰	\$112 ⁰⁰
Social Support Groups per hour	\$40 ⁰⁰ weekdays only						\$40 ⁰⁰

Note: In some regional areas, an additional loading may be applied to the final unit price.

[^] Service delivered by an Associated Provider



Therapeutic services for independent living

Service	Price Unit	Weekdays (9am - 5pm)	Common Price
Acupuncturist [^]	Per hour	\$220 ⁰⁰	\$114 ²⁰
Chiropractor [^]	Per hour	\$220 ⁰⁰	\$294 ²⁰
Diversional therapist [^]	Per hour	\$220 ⁰⁰	\$220 ⁰⁰
Remedial masseuse [^]	Per hour	\$206 ⁰⁰	\$95 ⁰⁰
Art therapist [^]	Per hour	\$220 ⁰⁰	\$220 ⁰⁰
Osteopath [^]	Per hour	\$220 ⁰⁰	\$220 ⁰⁰

Clinical Supports

Clinical supports offer specialised help to maintain or improve the way your body and mind functions, supporting you to stay as independent as possible.

SERVICE	Monday - Friday			Saturday	Sunday	Public Holiday	Common Price
	6am to 8pm	8pm to Midnight	Midnight to 6am				
Nursing Care [^] per hour	\$186 ⁰⁰	\$209 ²⁵	\$213 ⁹⁰	\$279 ⁰⁰	\$372 ⁰⁰	\$511 ⁵⁰	\$166 ⁴⁰

Allied health and other therapeutic services

Service	Price Unit	Weekdays (9am - 5pm)	Common Price
Allied Health Assistance [^]	Per hour	\$167 ⁰⁰	\$167 ⁰⁰
Counsellor or psychotherapist [^]	Per hour	\$225 ⁰⁰	\$225 ⁰⁰
Dietitian or nutritionist [^]	Per hour	\$219 ⁰⁰	\$164 ²⁰
Exercise physiologist [^]	Per hour	\$219 ⁰⁰	\$141 ¹⁷
Occupational therapist [^]	Per hour	\$220 ⁰⁰	\$269 ⁶³
Physiotherapist [^]	Per hour	\$210 ⁰⁰	\$215 ²⁴
Podiatrist [^]	Per hour	\$208 ⁰⁰	\$248 ²⁰
Psychologist [^]	Per hour	\$250 ⁰⁰	\$250 ⁰⁰
Social work [^]	Per hour	\$238 ⁰⁰	\$238 ⁰⁰
Speech pathologist [^]	Per hour	\$238 ⁰⁰	\$238 ⁰⁰

Note: In some regional areas, an additional loading may be applied to the final unit price.

[^] Service delivered by an Associated Provider



Transport

Direct transport, includes a support worker, vehicle, and transport assistance to help you get where you need to go during your shift. This may include medical appointments, shopping trips, social activities, community events or other essential outings, ensuring you can access your community safely and during your shift.

Tier	Trip Distance	Price (per trip)
Tier 1	0 - 15 km	\$42 ²⁵
Tier 2	16 - 30 km	\$84 ⁵⁰
Tier 3	31 - 45 km	\$126 ⁷⁵
Tier 4	46 - 60 km	\$169 ⁰⁰
Tier 5	61 - 75 km	\$211 ²⁵
Tier 6	76 - 90 km	\$253 ⁵⁰
Tier 6	> 91 km	Individually quoted

For indirect transport (taxi or rideshare) fees are per trip at the agreed market price.

Care Management

Livable is committed to providing the highest quality of care and support, both now and as your needs change in the future. We provide a dedicated Care Partner to assist you in navigating all aspects of your home care, giving you peace of mind knowing that your care is well planned, coordinated, and regularly reviewed.

At Livable, our care management fee is \$150 per hour (prorated in 15 minute increments), with a cap of 10% of your quarterly budget. This means you can be confident that costs are kept fair and predictable, while still ensuring you receive the trusted support you deserve.

Your care management includes:

- A dedicated Care Partner to check in with you regularly and guide your journey
- An initial consultation to discuss your goals, preferences, and the care you'd like to receive
- Development of a care plan based on your assessment
- Coordination and scheduling of all services that suit your lifestyle
- Access to our easy-to-use customer app
- Monthly billing and account administration
- Ongoing review of your care plan to ensure it aligns with your goals and changing needs
- Services that are respectful of your culture, identity, and lifestyle

With care management, you can focus on living well, knowing that we're here to take care of the details.



Client Contributions: What You Need to Know

At Livable, we're committed to helping you live independently.

If you receive funding through the Commonwealth Home Support Programme (CHSP), the Australian Government requires providers to ensure participants contribute to the cost of their services. CHSP is an entry-level support program that helps older Australians remain independent and connected within their communities.

Why am I being asked to contribute?

The Government subsidises most of the cost and asks participants to make a contribution toward the services they receive.

We understand that everyone's circumstances are different and we are committed to making sure cost is not a barrier to accessing support.

We can support you by providing:

- Clear information about your contribution
- Flexibility if your financial situation changes
- A financial hardship process if you need assistance

Contact us at any time if you have concerns about your fees or your financial circumstances.



CHSP PARTICIPANT CONTRIBUTION SERVICE PRICE LIST

SERVICE TYPE	PARTICIPANT CONTRIBUTION
Allied Health and Therapy Services per session	\$5. ⁸⁵
Group Social Support per hour	\$2. ⁵⁰
Home or Community General Respite per hour	\$2. ⁵⁰
Social Support & Community Engagement per hour	\$4. ⁷⁵
Meal Preparation per hour	\$4. ⁷⁵
Transport per trip	\$2. ⁵⁰