

At Livable, we understand that everyone's needs are different. As a registered provider of the Australian Governments Support at Home program, our services are designed to support your independence, wellbeing, and lifestyle.

This price list outlines the minimum costs of our services and the average (common price) in the last 60 days. Your dedicated Care Partner will work alongside you to make the most of your budget and ensure you continue to receive the care that suits your needs.

Everyday Living

Everyday living support helps you keep your home safe and comfortable, so you can remain independent and continue living in the place you love.

SERVICE	Monday - Friday			Saturday	Sunday	Public Holiday	Common Price
	6am to 8pm	8pm to Midnight	Midnight to 6am				
Domestic Assistance[^] per hour	\$109 ⁰⁰	\$122 ⁶³	\$125 ³⁵	\$163 ⁵⁰	\$218 ⁰⁰	\$299 ⁷⁵	\$106 ⁵⁴
Home Maintenance[^] per hour	\$120 ⁰⁰	\$135 ⁰⁰	\$138 ⁰⁰	\$180 ⁰⁰	\$240 ⁰⁰	\$330 ⁰⁰	\$125 ⁷⁵
Meal Preparation per hour	\$110 ⁰⁰	\$123 ⁷⁵	\$126 ⁵⁰	\$165 ⁰⁰	\$220 ⁰⁰	\$302 ⁵⁰	\$110 ⁰⁰
Meal Delivery[^] per meal	Individually quoted						\$91 ⁷⁹

Independence

Support to help you manage everyday activities and any changes in your skills, so you can continue to live as independently as possible.

SERVICE	Monday - Friday			Saturday	Sunday	Public Holiday	Common Price
	6am to 8pm	8pm to Midnight	Midnight to 6am				
Personal Care per hour	\$115 ⁰⁰	\$129 ³⁸	\$132 ²⁵	\$172 ⁵⁰	\$230 ⁰⁰	\$316 ²⁵	\$140 ²⁴
Social Support Individual per hour	\$110 ⁰⁰	\$123 ⁷⁵	\$126 ⁵⁰	\$165 ⁰⁰	\$220 ⁰⁰	\$302 ⁵⁰	\$117 ⁵⁶
Respite Care per hour	\$112 ⁰⁰	\$126 ⁰⁰	\$128 ⁸⁰	\$168 ⁰⁰	\$224 ⁰⁰	\$308 ⁰⁰	\$112 ⁰⁰
Social Support Groups per hour	\$40 ⁰⁰ weekdays only						\$40 ⁰⁰

Note: In some regional areas, an additional loading may be applied to the final unit price.

[^] Service delivered by an Associated Provider



Therapeutic services for independent living

Service	Price Unit	Weekdays (9am - 5pm)	Common Price
Acupuncturist [^]	Per hour	\$220 ⁰⁰	\$194 ²⁰
Chiropractor [^]	Per hour	\$220 ⁰⁰	\$294 ²⁰
Diversional therapist [^]	Per hour	\$220 ⁰⁰	\$220 ⁰⁰
Remedial masseuse [^]	Per hour	\$206 ⁰⁰	\$95 ⁰⁰
Art therapist [^]	Per hour	\$220 ⁰⁰	\$220 ⁰⁰
Osteopath [^]	Per hour	\$220 ⁰⁰	\$220 ⁰⁰

Clinical Supports

Clinical supports offer specialised help to maintain or improve the way your body and mind functions, supporting you to stay as independent as possible.

SERVICE	Monday - Friday			Saturday	Sunday	Public Holiday	Common Price
	6am to 8pm	8pm to Midnight	Midnight to 6am				
Nursing Care [^] per hour	\$186 ⁰⁰	\$209 ²⁵	\$213 ⁹⁰	\$279 ⁰⁰	\$372 ⁰⁰	\$511 ⁵⁰	\$165 ³⁹

Allied health and other therapeutic services

Service	Price Unit	Weekdays (9am - 5pm)	Common Price
Allied Health Assistance [^]	Per hour	\$167 ⁰⁰	\$167 ⁰⁰
Counsellor or psychotherapist [^]	Per hour	\$225 ⁰⁰	\$225 ⁰⁰
Dietitian or nutritionist [^]	Per hour	\$219 ⁰⁰	\$90 ²⁷
Exercise physiologist [^]	Per hour	\$219 ⁰⁰	\$192 ⁰⁸
Occupational therapist [^]	Per hour	\$220 ⁰⁰	\$265 ³³
Physiotherapist [^]	Per hour	\$210 ⁰⁰	\$220 ²⁰
Podiatrist [^]	Per hour	\$208 ⁰⁰	\$243 ¹⁹
Psychologist [^]	Per hour	\$250 ⁰⁰	\$250 ⁰⁰
Social work [^]	Per hour	\$238 ⁰⁰	\$238 ⁰⁰
Speech pathologist [^]	Per hour	\$238 ⁰⁰	\$238 ⁰⁰

Note: In some regional areas, an additional loading may be applied to the final unit price.

[^] Service delivered by an Associated Provider

Transport

Direct transport, includes a driver and car, helps you get to the places you need to go, such as medical appointments, shopping, social activities, or community events.

Tier	Trip Distance	Price (per trip)
Tier 1	0 - 20 km	\$72
Tier 2	21 - 40 km	\$120
Tier 3	41 - 60 km	\$169
Tier 4	61 - 80 km	\$217
Tier 5	81 - 100 km	\$265
Tier 6	> 100 km	Individually quoted

For indirect transport (taxi or rideshare) fees are per trip at the agreed market price.

Care Management

Livable is committed to providing the highest quality of care and support, both now and as your needs change in the future. We provide a dedicated Care Partner to assist you in navigating all aspects of your home care, giving you peace of mind knowing that your care is well planned, coordinated, and regularly reviewed.

At Livable, our care management fee is \$150 per hour (prorated in 15 minute increments), with a cap of 10% of your quarterly budget. This means you can be confident that costs are kept fair and predictable, while still ensuring you receive the trusted support you deserve.

Your care management includes:

- A dedicated Care Partner to check in with you regularly and guide your journey
- An initial consultation to discuss your goals, preferences, and the care you'd like to receive
- Development of a care plan based on your assessment
- Coordination and scheduling of all services that suit your lifestyle
- Access to our easy-to-use customer app
- Monthly billing and account administration
- Ongoing review of your care plan to ensure it aligns with your goals and changing needs
- Services that are respectful of your culture, identity, and lifestyle

With care management, you can focus on living well, knowing that we're here to take care of the details.

Client Contributions: What You Need to Know

At Livable, we're committed to helping you live independently.

If you receive funding through the Commonwealth Home Support Programme (CHSP), the Australian Government requires providers to ensure participants contribute to the cost of their services. CHSP is an entry-level support program that helps older Australians remain independent and connected within their communities.

Why am I being asked to contribute?

The maximum contribution fee Livable will apply for participants receiving multiple services under CHSP funding is capped at \$90⁰⁰ per week. This cap excludes Allied Health and Therapy Services.

The Government subsidises most of the cost but asks participants to make a contribution toward the services they receive.

We understand that everyone's circumstances are different and we're here to help you access the support you need by providing:

- Clear information about your contribution
- Flexibility if your financial situation changes
- A financial hardship process if you need assistance



CHSP PARTICIPANT CONTRIBUTION SERVICE PRICE LIST

SERVICE TYPE	PARTICIPANT CONTRIBUTION
Allied Health and Therapy Services per session	\$16 ⁷⁵
Group Social Support per hour	\$4 ⁵⁰
Home or Community General Respite per hour	\$8 ⁹⁰
Social Support & Community Engagement per hour	\$8 ⁹⁰
Meal Preparation per hour	\$13 ⁴⁰
Transport per trip	\$5 ⁰⁰

Considering Private Home Care Services?

At Livable, we understand that some people prefer not to disclose financial information to Services Australia, or you might be waiting for government funding to be approved. Whatever your situation, you can still access high-quality support by engaging us privately.

By choosing Livable as your private care provider, you'll benefit from a flexible and personalised approach that puts you in control. You can get started at any time - no waitlists, no lengthy assessments - and have the reassurance of partnering with a trusted provider that upholds rigorous compliance and quality standards.

What You Can Expect as a Private Pay Home Care Participant.

- Initial setup and management of your package
- A dedicated Care Partner to support and guide your journey
- An initial consultation to discuss your goals, preferences, and the care you'd like to receive
- Development of a care plan
- Coordination and scheduling of all services that suit your lifestyle
- Access to our easy-to-use customer app
- Monthly billing and account administration
- Ongoing review of your care plan to ensure it aligns with your goals and changing needs
- A single point-of-contact for you, your carer, or your family
- Services that are respectful of your culture, identity, and lifestyle

Your safety and peace of mind are our priority.

Every Livable team member who delivers services in your home undergoes strict workforce compliance checks before they commence work. You can feel confident knowing our staff meet high standards, including:


- Current police checks
- Verified qualifications and training
- Appropriate insurances
- Ongoing supervision and accountability

To ensure you receive the right support at the right time, Livable may partner with other organisations or individual providers to deliver some services. These providers operate under formal agreements with Livable and are required to meet our quality and safety expectations, including:

- Working within Livable's policies and procedures
- Delivering services aligned with your individual care plan
- Maintaining professional and safe practice standards

This approach ensures your supports are delivered safely, professionally and with your needs at the centre.



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Social Support Groups per hour	\$40 ⁰⁰ weekdays only					
Care Management	\$150 per hour (prorated in 15 minute increments)					

Connecting you to Specialised Supports.

Livable works with a trusted network of preferred Associated Providers and can connect you with a wide range of specialised services to support your health, wellbeing and independence.

Through these partnerships, we can help arrange access to:

- Nursing Care
- Allied Health Assistance
- Psychotherapists
- Nutritionists
- Occupational therapists
- Physiotherapists
- Podiatrists
- Speech pathologists
- Osteopaths

All providers operate under formal agreements with Livable and work in line with our quality and safety standards, ensuring the services you receive are coordinated and aligned with your individual care plan.

Please note: In some regional areas, an additional loading may be applied to the final unit price. This price list also applies to services delivered by Livable on behalf of other providers under brokered arrangements.